Refereed Publications

Performance Testing with Presentation Graphics, *Journal of International Information Management*, Volume 5, Number 2, Fall 1996, pp. 39 – 49.

Testing Recognition of Computer-generated Icons, *Journal of Information Systems Education*, Vol. 5, No 4 (Winter 1993-94), pp 18 - 22. With William A. Newman.

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Chapters in Books

Creating a Computerized Competitive Information System for the Hotel and Casino Industry. In W. R. Eadinton and J. A. Cornelius (Eds), *Gambling and Commercial Gaming* (pp 41-64), 1992, Reno, NV: Institute for the Study of Gambling and Commercial Gaming. [Presented at the Eighth International Conference on Risk and Gambling, London, England, August 1990]. With William A. Newman and William N. Thompson.

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Professional Presentations

"Computer-Generated Icons and the Responses They Trigger." Joint National Meeting ORSA/TIMS, November 1-4, 1992, San Francisco. California. With William A. Newman.

"A Competitive Decision Support System for the Resort Industry." Joint National Meeting ORSA/TIMS, May 7-9, 1990, Las Vegas, Nevada. With William A. Newman and William N. Thompson.

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